

# Conditions

## Contract Fla.Seller of travel ref No.ST40723

All our tours are offered all-inclusive price subject to these Terms and Conditions. All prices are in US dollars per person. Single or triple occupancy are available on request, as described in the section of rooms in these Terms and Conditions.

Prices include: accommodation in hotels, and B&B plus special accommodation as tent, three meals a day (starting with dinner on the first day of the visit and ending with breakfast on the last day), airport transfers on arrival and departure, museum tickets and tour guide. Our all-inclusive structure allows us to fill the days with more activities, especially given the lack of dining options in many places. For these reasons, the prices that exclude food or other services included are not available.

Prices do not include: sale tax, airfare, travel insurance, the cost of excess baggage, additional drink for lunch and dinner, extra hotel expenses (eg, consumption of minibar, Pay TV channels, laundry services, etc.), or costs resulting from participating in the tour not reach the point of pick-up on time.

## Rooms

Double occupancy

Our tour prices are based on two people sharing a room (double occupancy). People who share a double room have the opportunity to choose between having a double bed or twin beds if available.

## Simple room

Participants traveling alone may either pay extra for a single room (as shown in "fee for single room supplement" below, so they have a bedroom alone throughout the stay) or they may indicate that they would be willing to share a room with another participant of the same sex. We will try as far as possible to provide pairs to those who wish to reduce accommodation costs but we cannot guarantee that. However, an individual participant who doesn't match another individual participant may be subject to charges for single occupancy supplement. Although we will endeavor to give each of these individual participants all contact information before the trip and we are not liable for any personality conflicts between individual participants who share a room.

## Triple or four occupancies

Special room is available for triple or four occupancy. The other beds could be extra bed or a folding sofa bed.

## Single room supplement

Participants traveling alone and do not wish to share a room must pay a single supplement

## flight tickets and itineraries

There are requirements arrival and departure on all our tours. Your travel consultant will inform you about specific airports and pick-up and drop-off times associated with your chosen circuit. Be sure to consult us before making your final booking. We are not responsible for costs incurred for changing flight reservations unless the tickets were booked on the advice of our travel consultants. Participants can secure their own tickets but may also contact our travel consultant for assistance.

## Travel Insurance

The Client MUST take out suitable travel insurance in order to take part in a tour organized by the Company. Clients are wholly responsible for arranging their own insurance. A suitable insurance policy should provide adequate cover for medical expenses arising through illness or accident prior to or during the holiday and loss of holiday monies through cancellation and curtailment of the holiday for insurable reasons. Clients making their own arrangements should ensure that there are no exclusion clauses limiting protection for the type of activities in their tour. Clients should satisfy themselves that any travel insurance arranged through the Company is what they require and should arrange supplementary insurance if need be.

## Passport and visa

A valid passport is required for all travelers attending our tours. A driving license or ID card cannot be used for travel abroad. According to regulations on international travel, your passport must be valid for at least 6 months after your return from Europe. If your passport expires within six months, it must be renewed before starting your trip.

For information about U.S. passports and visas got to: <http://travel.state.gov> For US citizens, visas are not required. Visas may be required for non-US citizens. If visas are required, it is the responsibility of the participant to ensure that all visa applications we met are provided in a timely manner.

<http://www.diplomatie.gouv.fr/en/coming-to-france/getting-a-visa/article/foreign-nationals-holding-ordinary-passports-exempt-from-visa-requirements>

## Reservations

Reservations can be made by completing the "Ready to book" on our website or by sending an email to [info@ddmtusa.com](mailto:info@ddmtusa.com). A registration form must be completed and returned. A confirmation number will be issued and written confirmation of the booking will be sent by our consultants at the time of payment of the amount required at reservation according to the terms of payment section below.

## Payment Terms

A place on the circuit is reserved at the reception of the registration form accompanied by 20% deposit at time of booking. The payment of the trip is due as follows:

- 50% 365 days before departure (include deposit)
- 50% 90 days before departure

## Payment options

Payments can be made by check or credit card. Checks (personal, cashiers or issued by a bank) should be made payable to JPP Holdings LLC and sent to our office address: 800 Jeffery Street, Unit 211 Boca Raton FL 33487. Returned checks will be subject to check return fee of \$ 50. We accept all major credit cards: Visa, MasterCard, American Express and Discover. Payments can be made by phone or online with a custom transaction code for every transaction by our travel consultants. Payments made by credit card are deposited in an escrow account to our US bank. 3 % Processing fees will be add for using a credit card. Payments by credit card are made directly to our bank through a secure server, after which we receive a notice of successful payment. Please be aware of the credit card companies will often report a bigger credit card charges and request a confirmation of the credit card holder. Failure to confirm your reservation fee will delay your booking and may require a postponement of travel. The customer's personal data are required only to secure the booking of the trip. These data are held on a secure server for 30 days after the end of the trip, after which the data is deleted.

## Cancellation by the Company

The Company reserves the right to cancel a tour in any circumstances but will not cancel a tour less than 90 days before departure, except for Force Majeure, Low Bookings or the Client's failure to pay the final balance. Unless the Client fails to pay the final balance, the Company will, upon cancellation, return all monies paid excluding payment for travel insurance if there is or offer an alternative tour of comparable standard. No compensation will be paid to the Client if cancellation is because of Force Majeure or Low Bookings.

## Cancellation and refunds

The cancellation of a trip by a participant after registration will be subject to a cancellation fee of \$ 750 per person. The cancellation notice must be received in writing by our more than 365 days before departure services for a full refund (less the cancellation fee). If cancellation is received by us between 180 days and 365 days from the departure date, the participant of the tour will lose 50% of the cost of the visit. If cancellation is received by us between 90 and 179 days of departure of the tour, the participant of the visit will be responsible for the total cost of the tour and will not receive a refund. A trip postponed by the customer should be treated as a cancellation. Some promotions and special offers are not refundable, and will be clearly marked as such. All cancellations, changes and provisions must be made in writing. We are not obliged to act on the information given by telephone as that written notice has not been received. A letter may be given by mail to JPP HOLDINGS 800 Jeffery Street Unit 211 Boca Raton FL 33487; or by email to [info@ddmtusa.com](mailto:info@ddmtusa.com).

## Complaints and compensation terms

Participants can submit complaints in writing by e-mail or mail within thirty days following the end of the stay. We consider and analyze complaints and do our best to give customer satisfaction.

## Participant behavior

In order to the smooth operation of our tours, we reserve the right to accept or reject any person as a tour participant or to expel from the tour any person for any reason who in our opinion is not compatible with the interest of the group. Expenses incurred by the expelled participant shall be borne and no refund will be given. Please note that all of our tour transportation are non-smoking.

## Children and minors

Due to the purpose and the nature of the places we visit, the participant should be at least 16 years old to participate. Minors must be accompanied by an adult parent or legal guardian.

## Physicality

Participants are solely responsible for being in sufficiently good health to undertake any tour and for taking all appropriate medical precautions. We cannot provide medical advice including advice on inoculations or health requirements of countries. Participants are strongly encouraged to contact their family physician for travel health questions. For travel abroad, you can visit the web site of the Center for Disease Control at <http://www.cdc.gov/travel>. All of our trips require walking and getting on and off the vehicles. Some trips require more strenuous activities. The tour vehicles are not equipped with lifts for wheelchairs or ramps. We are not able to accommodate wheelchairs on visits due to the limited availability of a number of sites visited. We cannot provide individual assistance to participants for walking or other physical needs.

Our tour can include sleeping in a tent and outdoor eating and toilet facilities. Weather conditions may be very hot and humid, cold and/or wet. Please be sure that you are in good physical condition to be able to enjoy and fully participate in the activities of this trip. Some part of the show could be hardly noisy, ears protection is mandatory. You are responsible for judging your own capacity to be able to do tour activities without delaying the progress of the trip or the other travelers. If you travel with us, we must know at the time of your registration of any disability, handicap, health or dietary restriction or any condition that may interfere with your tour participation.

## Arrival

Participants should arrive at noon local time designated airport (11 am) on the first day of the given visit. If an incoming flight is delayed, we will wait until 13 hours (1pm) participants concerned. After 2PM participants will take steps to organize their own journey to the designated hotel. We will do everything possible to help these arrangements, but we cannot take responsibility for any additional costs.

## Departure

The last day of the tour, we organize transfer to the hotel - and only - to the main international airport for scheduled flights returning participants. The last transfer to the airport will leave the hotel before check-out this hotel.

## Meals

We offer a variety of healthy and tasty meals for breakfast, lunch and dinner. We make every effort to suit those with health restrictions such as diabetes, lactose intolerance or gluten, or food allergies and preferences such as vegetarianism and religious observances. Thank you to note that the specific requests for food have to be addressed to us at the time of booking.

**Tip** Tips for our staff on board (guide platoon leader, support) are not included in the tour price, but are a good way to get good service.

**Documents for the journey** Registered participants will receive login information in the "My mission". My mission is our secure online interface where all the information is required for participants to finalize their stay, travel kits and materials for the tour will be available no later than four weeks before departure.

## Itinerary changes and delays

If the services and accommodations described for a particular tour cannot be supplied due to causes beyond our control, all reasonable efforts to supply comparable services will be made. We take all reasonable efforts to adhere to the published itinerary. However, if circumstances require it, we reserve the right to change or substitute any published plan.

**Images** Hotel images featured in our brochures and website are used for illustration purposes only. Your specific hotel (where hotel accommodation is included as part of your chosen tour) may differ from the representation provided. Clients agree that any images taken of their likeness while a participant on tours provided by the Company or through the supply of image(s) by fellow clients can be used in any form of media for the Company.

**Local Laws** All participants in tours operated by the Company are expected to obey the laws and regulations of the countries visited and any failure to do so will relieve the Company of all obligations that it may otherwise have under the Contract

**Driver's License** You may drive with a valid U.S. driver's license if it is accompanied by a notarized translation in French. It is strongly recommended that you carry an International Driving Permit. You must be 18 years of age or older to drive in France.

## responsibility JPP HOLDINGS LLC

JPP HOLDINGS acts only as the agent for the owners, contractors, and suppliers providing services, lodging and transportation about its tours.

As an agent, our liability is limited specifically to the conditions assumed by us in this publication or by other specific contract agreements with providers. We cannot assume responsibility for baggage loss or damage. We urge all tour participants to include baggage loss or damage as part of the travel insurance you purchase. We are not responsible for additional costs caused by delays or flight changes or a transport service. We are not liable for injury, death, damage, delay or losses due to weather strikes, bankruptcy, quarantine, acts of war, terrorism or civil disturbances, governmental edicts or regulations or any other causes beyond our control.

We are not responsible for injury, death, damages or loss due to mechanical defect or failure of any nature on board van, buses, cars, trucks and all vehicles motors or no, or at accommodations or in connections with other third-party service. The tours operated or supplied by the Company have been designed to provide participants with an exposure to the true nature of the environment visited and therefore involve an element of potential risk and exposure to potential hazards over and above those associated with normal 'package' holidays. All bookings are accepted on the understanding that the Client appreciates such risks and hazards and that they undertake all tours at their own volition. For group tours, the specific itinerary, inclusions and additional information related to a holiday is detailed in the tour specific trip notes.

The trip notes are the singular document that accounts for what will be provided on the holiday. If a Client participates in an activity not specifically detailed as included (or where the Client signs a waiver to negate an inclusion, i.e. for boating or flying venture aircraft) in the tour/holiday operated by the Company, the Client accepts all responsibility for taking part in such an activity, accepts that no further services will be provided by the company, with the exception of inclusion waiver activities and indemnifies the Company against any and all claims related to such an activity. Where the Client suffers death, personal injury or any other loss whatsoever as a result of an activity forming part of the tour arrangements booked with the Company, the Company shall only accept responsibility if the death, personal injury or loss was caused by the negligent acts and/or omissions of the Company's employees, officers, agents, suppliers or sub-contractors. For the avoidance of doubt, the Company shall not be liable for such death, personal injury or any other loss suffered whatsoever if there has been no fault on the part of the Company or its partners, or if the cause was the fault of the Client (including without limiting the generality of the foregoing the Client's participation in any activity/option not specifically detailed as included on the tour or operated directly by the Company) or due to the actions of someone unconnected with the tour arrangements or due to circumstances which neither the Company nor its partners could have reasonably anticipated or avoided. All vessels used by Company in Normandy are fully insured by the vessel owner and they have accident insurance for passengers. As such, the Client accepts that for boating, any claims relating to accidents while on-board their vessel need to be addressed directly with the vessel's captain, and indemnifies the Company against any and all claims related to such accidents incurred on their vessel Normandy

Tour operator and its affiliated entities and its employees, shareholders, officers, directors, successors, agents, and assigns, neither own nor operate any person or entity which its to, or does, provide goods or services for these trips of tour. Because 'Tour Operator' does not maintain any control of the personnel, equipment, or operation of these suppliers, 'Tour Operator' assume no responsibility for and cannot be held liable for any personal injury, death, property damage, or other loss, accident, delay, inconvenience or irregularity which may be occasioned by reason of:1- Any wrongful, negligent, willful, or unauthorized acts or omission on the part of any of the tour suppliers, or other employees or agents,2- any defect in or failure of any vehicle, equipment, instrument owned, operated or otherwise by any of these suppliers, or3- any wrongful, willful, or negligent or omission on any part of any other party not under the supervision or control of the operator.

**In general:** We are in the business travel and tour. Our goal is reasonably to ensure you a good, safe and pleasant journey with us. If you have questions, please contact us.